



Brad Hays

Settle the Claim! Summit

“I’ve Been Ghosted”



Ghosting: Won’t Return Emails or Voicemails

If you have ever been ghosted by the person you are trying to “Settle the Claim” with, try sending a few of these proven messages to get a response from the Ghost.



“This is concerning the _____ appraisal. I have sent you emails and left VMs with no response. Are you OK? If I don’t hear from you, I will contact the carrier to make sure they didn’t change Appraisers. I hope things are good with you. *Brad*”



“Have you been kidnapped? Do I need to call 911 and request a wellness check? If I don’t hear back from you, I will call the Carrier to see if they have new contact information for you.” *Brad*”



“This is great! Based on your silence I’m going to assume you are in agreement with my position. I will write up the award and send it to you for your signature” *Brad*”



“I have to say, I thought we had great communication so the disappearing act on your end really surprised me. While I am not entirely sure what happened with you, I assume that your lack of response means that you are no longer interested in resolving this.” *Brad*”



“It looks as though our communication styles definitely differ. Getting ghosted sucks and I’m frankly surprised that this is the way you communicate with someone you have been hired to resolve communication issues with.” *Brad*”